

Troubleshooting

After I set the adapter to the proper settings and restart, it defaults to a different size and/or loses sync.

Try resetting the PRAM. Restart while holding the Command (), Option, P, and R keys simultaneously. Continue to hold them down until the machine restarts itself.

Remove the file named "Display Preferences" and "Monitors and Sound Preferences" in the Monitors and Sound folder and restart.

The monitor has thin horizontal lines across the screen.

The monitor is probably running at the wrong resolution. Make sure the monitor and computer both support the resolution you have set. Try setting a different resolution and restart your computer. If there is a switch for external/internal sync on the back of the monitor, set it for *external* sync.

The screen is rolling like the vertical hold is off on a TV.

The vertical refresh rate may be wrong. Try one of the VGA family resolutions that support some of the other available refresh rates.

The screen is purple.

This is usually caused by some older incompatible video cables. Try another cable.

The monitor has a distorted, dim but viewable picture.

The monitor may not be getting a proper sync signal. Try using the opposite sync signal setting.



Griffin gView Adapter Quick Reference Chart

TYPE	RESOLUTION	SEPARATE H & V SYNC	SYNC ON GREEN
13"/14" RGB	640 x 480, 67Hz	* 5,6 On	5,6,7,8 On
15" Portrait GS	640 x 870, 75 Hz	* 1,2,6 On	1,2,6,7,8 On
15" Portrait Color	640 x 870, 75 Hz	1,6 On	1,6,7,8 On
VGA/SVGA/VESA	640 x 480 - 1280 x 1024	1,2 On	1,2,7,8 On
16" Color	832 x 624, 75 Hz	2,5 On	2,5,7,8 On
19" Color	1024 x 768, 75 Hz	1,5 On	1,5,7,8 On
21" Mono	1152 x 870, 75 Hz	2,6 On	2,6,7,8 On
21" Color	1152 x 870, 75 Hz	* 1,2,5,6 On	1,2,5,6,7,8 On
NTSC	NTSC	1,5,6 On	1,5,6,7,8 On
PAL 1	PAL 1	1,2,5 On	1,2,5,7,8 On
PAL 2	PAL 2	1,3,(4),5 On	1,3,5,7,8 On

TYPE	RESOLUTION		
MultiSync 14"/15"	13"-16"	* 3,4,5,6 On	3,4,5,6,7,8 On
MultiSync 17"	13"-19"	* 3,5,6 On	3,5,6,7,8 On
MultiSync 20"/21"	13"-21"	* 4,5,6 On	4,5,6,7,8 On

Separate Horizontal & Vertical Sync, all monitors manufactured in 1993 and later, also any monitors that uses a 5 BNC cable, with all 5 BNC cables connected. **Sync On Green**, Monitors with only 1, or 3 or 4 BNC connectors.

* Apple Monitor Settings

Installation

1) Choose the resolution from the chart that corresponds with your monitor and turn on the appropriate switches. Not all resolutions are available for all models. Check the manual that came with your computer or video card for a list of supported resolutions.

2) Plug the adapter into your computer or video card, plug the video cable into the adapter and power on or restart .



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